Looking at the Numbers

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
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</thead>
<tbody>
<tr>
<td>COVID-19 Deaths</td>
<td>16,977</td>
</tr>
<tr>
<td>COVID-19 Cases</td>
<td>842,192</td>
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<tr>
<td>COVID-19 Vaccines</td>
<td>3,427,574</td>
</tr>
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</table>
Presentation & Discussion
Immunizing for COVID-19 in the Office Setting

Open Forum
Questions, Answers and Peer Support
Other Updates

More Vaccine in Primary Care! Counties are starting to send vaccine to your office!

Continued Supply Challenges: Expect more vaccine in coming weeks; Some counties still trying to prioritize frontline essential workers with private events; Remain flexible about product and amount

Keep County in the Loop! As you plan community events, let your county know your plans so they don't plan events in the same neighborhoods targeting the same groups
Request!

Un-mute yourself
Share experiences
Ask questions
Preparing

**Equipment**
Freezers, Data loggers, Coolers for transport, Ancillary kits

**Training**
Storage & Handling
Updated P&P and IT

**Staff Roles**
Oversee supply
Coms w/ allocator
Monitor reporting
Population Health Management

Before Patient Arrives

When Patient is in Office

After Patient Leaves

Internal P&P

Staff Training

IT Tools & Support
Before the Patient Arrives

- Identifying Patients
- Order Vaccine
- Storage & Handling
- Scheduling
When the Patient is in the Office

- Registration & Screening
- Counseling
- Vaccine Prep & Administration
- Observation
After the Patient Leaves

- Documentation
- Billing
- Reporting
- Reminder Recall (if applicable)
Poll:
What aspects of immunization delivery do you want to learn most about?
What have we learned about immunizing against COVID-19 in the primary care office setting?
Update: This survey is no longer required.
The Governor issued a new Executive Order on March 26, 2021, which rescinded the requirement for this survey. Important note - COVID-19 vaccine providers are still required to access VaccineFinder, and fulfill all reporting requirements not part of the Executive Order.

Pursuant to Executive Order 2021-01 signed by Governor Ducey on January 30, providers who administer COVID-19 vaccine are required to report through this survey to the Arizona Department of Health Services every 24 hours. Please complete this survey daily by 5:00 pm to ensure compliance with the mentioned Executive Order.

<table>
<thead>
<tr>
<th>Status</th>
<th>Survey Title</th>
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<tbody>
<tr>
<td>Completed</td>
<td>Executive Order 2021-01 – #1: 01-29-2021</td>
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[Click here each day to report](#)

### Enter the COVID-19 vaccine administration appointment capacity and availability per day for the next 7 days.

#### Enter the number of COVID-19 vaccine administration appointments currently scheduled each day for the next 7 days.

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<tr>
<th>Day</th>
<th>Appt Capacity</th>
<th>Appts Scheduled</th>
<th>Appt Availability</th>
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<td>Day 6</td>
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<td>02-04-2021</td>
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Population Health Management

Before Patient Arrives

When Patient is in Office

After Patient Leaves

Internal P&P

Staff Training

IT Tools & Support
Before the Patient Arrives

Identifying Patients
Order Vaccine
Storage & Handling
Scheduling

Get your 65+ in!
Partner w/ local businesses
Reports from EHR (and ASIIS!)
Before the Patient Arrives

Identifying Patients

Order Vaccine

Storage & Handling

Scheduling

At patient visit *(bill on 2 claims if 65+)*

Shot-only clinics in office *(or on location)*

Weekend, Evening, Daytime Hours
Before the Patient Arrives

Identifying Patients
Order Vaccine
Storage & Handling
Scheduling

Other tips to share about before the patient arrives?
When the Patient is in the Office

People will be ANXIOUS.

*Every* team member needs to help patients feel confident with their decision to vaccinate.
To Request a COVID-19 CISA Clinical Consultation
Healthcare providers or health departments in the United States can request a consultation from CISA COVIDvax for a complex COVID-19 vaccine safety question that is

(1) about an individual patient residing in the United States or vaccine safety issue and
(2) not readily addressed by CDC or Advisory Committee on Immunization Practices (ACIP) guidelines.

This request can be made through CDC-INFO by:
• Calling 800-CDC-INFO (800-232-4636), or
• Submitting a request via CDC-INFO webform
• When making the request, indicate that the request is for CISA Project consultation and it will be forwarded to the CISA COVIDvax clinicians for review.

Provide the following on the form:
• Your name and phone number
• Your health professional training category (i.e., medical doctor, nurse practitioner, pharmacist)
• Indication that a CISA COVIDvax consultation is requested
• Enough clinical background information to enable CDC CISA clinical staff to evaluate the inquiry properly
• Do not include patient names or personal identifying health information in the request
• In case of an emergent clinical COVID-19 vaccine safety inquiry, call the CDC Emergency Operations Center (EOC) Watch Desk at (770)-488-7100. EOC Watch Desk will route emergency inquiries to CISA COVIDvax on-call staff.
When the Patient is in the Office

Registration & Screening
Counseling
Vaccine Prep & Administration
Observation

Where will you do this?
15-minutes/30 minutes – Try to get them to stay!
Music or something “to do”
Free Postcards and Posters
- Handout for Patient EUA,
- What to Expect After the shots
- V-Safe and VAERS

Button Up!
Boost Vaccine confidence
Order for your team

FACTS ABOUT COVID-19 VACCINE

#1 COVID-19 vaccine will not give you COVID-19.
#2 COVID-19 vaccines will not cause you to test positive on COVID-19 viral tests.
#3 Getting vaccinated will help provide protection against COVID-19.
#4 Pregnant women can get vaccinated to protect themselves and their babies.

Even after vaccination, continue wearing your mask to prevent transmission.

WhyImmunize.org
TAPI Community Outreach

Materials can be rebranded. Will share artwork and content in several languages:

- English
- Spanish
- French
- Thai
- Swahili
- Kinyarwanda
- Arabic
- Burmese
1. People in Arizona are still getting sick from COVID-19.
2. The outbreak can be stopped when enough people get their vaccine.
3. Getting your vaccine will protect you & your family.
4. COVID-19 vaccines are close to 100% protective against death and 85%-100% protective against severe disease.
5. COVID-19 vaccines are tested and monitored for safety.
6. Vaccines work with your immune system to develop natural immunity.
7. The 3 COVID-19 vaccines are recommended for every adult including people who are pregnant & immune compromised.
8. Doctors, nurses, pharmacists and scientists support COVID-19 vaccination.
9. COVID-19 immunizations are free for everyone – no insurance or ID required.
10. Vaccine side effects like sore arm & achiness are common and show that the vaccine is working.

Download slides: https://whyimmunize.org/presenter-resources/#1617219143869-1fe17283-4fde
No ID or insurance is required to receive a COVID-19 Vaccine and you will not be charged today. Patients who do have insurance, your insurance company will be billed.

We may be asking you to share:

**Your insurance policy information**
- Your insurance plan will reimburse us for your COVID-19 immunization administration.
- The payments are used to support these special COVID-19 clinics.

**Your Medicare Member Benefits (MMB) number, even if you are covered under an Advantage Plan**
- If you have Medicare coverage, we need your MMB to bill Medicare.
- If you are covered under an Advantage Plan – Medicare is requiring doctors submit COVID-19 claims directly to Medicare and not to the Advantage plan. We need both your current MMB and your Advantage Plan policy information.

**Social Security Number, Driver’s License Number and State of Residence**
- If you are covered under Medicare, your Social Security Number will allow us to look up your Medicare Benefits Number.
- If you accidentally make a type entering your insurance policy, your MMB will be able to track your insurance coverage.

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**Patient Insurance Signs/Handouts to Print**

Pick your favorite picture. Content the same

8.5x11 size

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**COVID-19 Vaccines are free for everyone!**
When the Patient is in the Office

Registration & Screening
Counseling
Vaccine Prep & Administration
Observation

Other tips to share on when patient is in the office?
After the Patient Leaves

Documentation
Billing
Reporting
Reminder Recall (if applicable)

Other tips to share on when patient leaves the office?
Open Forum

No questions are off-limits!
EVALUATION
Tell us how we can improve

EMAIL US
We are here to help you all!
TAPIadmin@tapi.org

NEXT TOPIC
Vaccine Administration Errors

OPEN FORUM
Come with other questions

See You Next Thursday at 12:00pm!