Mass Immunization Training
COVID-19 Vaccine Storage,
Handling & Distribution Plan



For medical staff including mass immunizers, those responsible for managing PODS, fire departments, and emergency managers





We foster community wellness and advocate for good public policy and best immunization practices.

- Partners like you!
- Over 400 coalition members
- Working together can improve outcomes





Machrina Leach, RN, BSN

Nurse Program Manager Maricopa County Department of Public Health Immunization Expert



Rebecca Nevedale

The Arizona Partnership for Immunization (TAPI) Facilitator

Jennifer Tinney

The Arizona Partnership for Immunization (TAPI) **Program Director** 



# Previous Topics

- Selecting a Site
- Staffing Your Clinic
- Vaccine Storage & Handling
- Screening for Contraindications
- Vaccine Administration
- Typical Reactions vs. Adverse Reactions
- Workflows (including drive-thru)
- The Safety of Immunizations
- Creating a COVID-19 Vaccine



# COVID-19 Distribution Plan, Storage & Handling

Vaccine Distribution Plan

Vaccine Storage & Handling

Top Mistakes

Q&A

# COVID-19 Distribution Plan, Storage & Handling

Vaccine Distribution Plan

. . . . . . . . . . . . . . . . . . .

Vaccine Storage & Handling

**Top Mistakes** 

Q&A



**POLL** 

What are your NEXT STEPS related to COVID-19 vaccine distribution?







### AZ IMMUNIZATION DATA/INVENTORY EXCHANGE

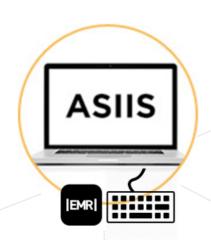
- · CDC sends ADHS # of doses for AZ.
- ADHS divides by county population, gives allocation to Counties.
- County allocates doses to providers/partners by tier group or POD.
- · ADHS links doses in ASIIS to provider.
- Providers accept doses in ASIIS.
- Doses shipped to location by CDC distributor.
- · Doses administered by provider.
- Provider reports patient record to ASIIS and vaccine inventory adjusted.
- · Provider bills health plan for admin fee.
- ADHS runs doses administered report sends to county to track allocation.
- · ASIIS reports inventory to CDC.



Adult/Specialty
EMRs connect to HIE

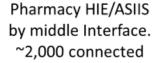


Hospital EMRs connect to HIE















Traditional Vaccine Providers: Pediatrics, FQHCs and LHD use data entry & 500 locations EMR exchanges. IHS HL7/data entry

#### December 2020 – Spring 2021

#### **PHASE 1A**

People at risk of exposure to COVID-19 through their work in any role in direct health care or long-term care settings

#### **Vaccinating NOW**

- ✓ Healthcare Workers & Healthcare Support Occupations
- ✓ Emergency Medical Services Workers
- ✓ Long-Term Care Facility Staff & Residents

#### January 2021 – Spring 2021

#### PHASE 1B

People at risk of exposure to COVID-19 through their work in any role in direct health care or long-term care settings

#### **Vaccinating NOW**

- ✓ Education & Childcare Workers
- ✓ Protective Services Occupations
- ✓ Adults 75 and Older
- Essential Services/Critical Industry Workers
- Adults with High-Risk Conditions in Congregate Settings

#### January 2021 – Spring 2021

#### **PHASE 1C**

People at risk of exposure to COVID-19 through their work in any role in direct health care or long-term care settings

#### **Vaccinating NEXT**

- ✓ Adults 65 and Older NEW
- Adults of Any Age with High-Risk Medical Conditions
- Adults Living in Congregate Settings





**Arizona's COVID-19 Vaccine Schedule 1/13** 



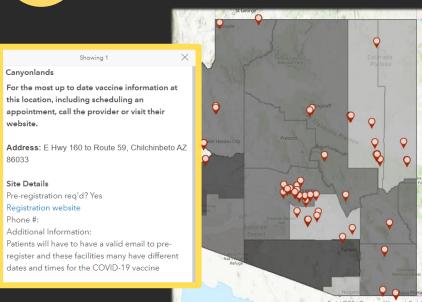


- Book and Schedule Vaccination Appointment in minutes
- Create Multiple Appointments for your Family Members.
- Keep your Data Confidential on our Secure Servers.

Patient Registration Help 1-844-542-8201 azhealth.gov/findvaccine



#### **Partner Vaccine Clinics**



https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-find-vaccine

## Stadium Clinic

- Over 81,000appointments booked through 1/31
- More appointment slots are available for Priority Group 1B & will be opening more times for second doses
- Open to all Arizonans





## AZ COVID-19 Vaccine Supply

- HHS and CDC will be releasing the entire supply of vaccine to states to be allocated by county population
- That means they will not hold back 2<sup>nd</sup> doses
- Organizations will have to manage 1<sup>st</sup> dose and 2<sup>nd</sup> dose appointments with allocations
- Be sure to order enough to cover 2<sup>nd</sup> doses



## **COVID-19 Vaccine Numbers**

- Over 165,000 doses have been reported administered out of 456,000 doses delivered to Arizona (1/12)
- Over 560,000 doses are expected to arrive in Arizona by the end of the week, including both first and second doses
- **180+** Phase 1A-1B sites have received supplies, including county health departments, hospitals, FQHCs, pharmacies, and other key providers



## **COVID-19 Vaccine Numbers**

- CVS, Walgreens, and pharmacy partners are scheduled to provide onsite vaccination clinics at 146 skilled nursing facilities by the end of this week
- 2,000 are signed up through the CDC pharmacy program
- ADHS is requesting to activate the CDC Retail Pharmacy Program with I00+ retail pharmacy store partners statewide – This will come out of the AZ allocation



# Doses Administered by County & Current Priority Groups

County	Phase Vaccinating	Total Vaccines Administered	Vaccination Rate* (per 100,000)		
Apache	1B	623	868		
Cochise	Priorit. 1B	2,963	2,265		
Coconino	Priorit. 1B	4,735	3,215		
Gila	Priorit. 1B	2,095	3,798		
Graham	Priorit. 1B	722	1,876		
Greenlee	Priorit. 1B	227	2,188		
La Paz	1A	205	928		
Maricopa	Priorit. 1B	95,715	2,191		
Mohave	Priorit. 1B	3,262	1,503		
Navajo	1B	2,231	1,977		
Pima	1A	33,108	3,169		
Pinal	1B	7,839	1,722		
Santa Cruz	1B	925	1,740		
Yavapai	1A	3,733	1,606		
Yuma	Priorit. 1B	4,389	1,909		
Statewide		165,531	2,303		

## Allocation & Prioritization 609,925 Ordered



Jurisdiction		Doses Ordered	Jurisdiction		Doses Ordered
Apache	1B	2400	Mohave	1B	9600
Cochise	1A	5200	Navajo	1A	4300
Coconino	1A	7575	Pima	1A	81550
Gila	1B	3000	Pinal	1B	14500
Graham	1A	1500	Santa Cruz	1A	1900
Greenlee	1A	500	Yavapai	1A	10400
La Paz	1A	500	Yuma	1A	7400
Maricopa	1A	378100	ADHS		*included in Maricopa
LTCF		74200	Tribal Entities		3300

Orders should be fulfilled with expected allocation

## Allocatio<sub>1</sub>



#### Jurisdiction

Apache

Cochise

Coconino

Gila

Graham

Greenlee

La Paz

Maricopa

LTCF

#### **Tough Decisions**

#### Santa Cruz:

1000+ Health Care workers

2000+ Border Patrol & Police

3200+ Age 75 and over

6,200 Needed in tier 1a & 1b

1900 allocated this week

Will take a while before they will be ready for tier 1c patients

## **Ordered**

#### es Ordered

9600

4300

81550

14500

1900

10400

7400

ncluded in Maricopa

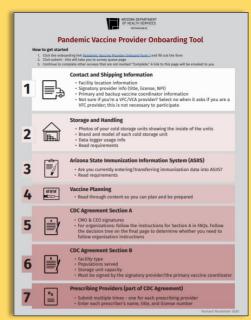
3300

e fulfilled with

expected allocation



- Additional statewide sites will be phased in as supplies become available in January-March 2021
- 730+ providers have onboarded with ADHS & are approved to receive vaccine
- Check to make sure your onboarding is complete





## VMS <u>Clinician</u> Guide

## VMS Patient Guide



## Patient Portal

Clinician Help Desk 602.542.1000 Patient Registration Help 1-844-542-8201

## Next Steps for Vaccine Allocation



Continue to partner with county health departments



Check to make sure your onboarding/training is complete



Start planning your employee clinics and organizing patient lists by tier group



Are you ready to bill for the admin fee? Reach out for help jennifert@tapi.org

## **EUA Handout**Order for your Patients





## Button Up! Order for your team



Why Immunize.org

## Distribution Q&A

-----



## This is MY Shot!

-----





# Storage & Handling of the PFIZER COVID-19 Vaccine

------

**Machrina Leach** 





## Pfizer Vaccine

- Multi-dose vial containing 5 doses
- 195 Vials or 975 doses per tray
- Shipped at -80-60 degrees Celsius
  - Store Vaccine
    - Thermal Shipper
    - Ultra-Cold Freezer
    - Refrigerated 2-8 Degrees Celsius for up to 5 Days (120 hours)
    - Room Temperature No more the 2 hours
- Ancillary Kits



Controlant Reusable RTM Logger







## Pfizer Vaccine - Thaw

- 1. **Plan ahead** by removing the number of multiple dose vials you'll need from the freezer or thermal shipping container.
- 2. **Tally** the number of doses needed for the immunization session.
- 3. **Thaw** vial(s) of Vaccine before use either by:
  - a. Allowing vial(s) to thaw in the refrigerator [2°C to 8°C (35°F to 46°F)]
  - b. Allowing vial(s) to **sit at room temperature** [up to 25°C (77°F)] for 30 minutes, **for immediate use**.

After 2 hours it must be wasted.





# Pfizer Vaccine - Equilibrate and Dilute and Dilute

- 1. Before dilution, invert vaccine vial gently 10 times. DO NOT SHAKE.
- 2. Dilute the vaccine with 1.8 mL of 0.9% Sodium Chloride using a transfer syringe (21-gauge or narrower needle) into the vaccine vial.
  - a. You may feel some pressure in the vial as you add the diluent
- 1. Ensure vial pressure is equalized by withdrawing 1.8 mL of air into the empty diluent syringe before gently invert the diluted vial 10 times to mix. **DO NOT SHAKE.**
- 2. Record date and time of dilution.



## Pfizer - Vaccine Schedule

- 2 doses
- Separated by 21 days
- 16 years of age and older





## Pfizer - Vaccine Screening



•	Do you have a history of severe allergic
	reaction to any component of the vaccine
	specifically Polyethylene glycol or PEG?
	Yes □ No □

 Do you have a history of severe allergic reaction to another vaccine or injectable medication?

Yes □ No □

**If yes** recommended to observe for 30 minutes.

 If you have an immunocompromised condition, are pregnant or breastfeeding, have you had the opportunity to discuss the decision to vaccinate with your healthcare provider and/or are you ready to proceed with vaccination?

Yes □ No □

If Yes, proceed with vaccination.

If No, provide immunosuppression,
pregnancy, lactation fact sheet and let
them determine if they wish to be
immunized.



## Pfizer-Vaccine Administration & Observation

- Intermuscular in the Deltoid
- Dosage-0.3 mL
- 1 mL syringe
- 22-25 gauge needle



- Be prepared to manage medical emergencies.
- Vaccination providers should observe patients after vaccination to monitor for the occurrence of immediate adverse reactions:
  - Persons with a history of any anaphylaxis: 30 minutes
  - All other persons: 15 minutes





#### Pfizer-BioNTech COVID-19 Vaccine Info on CDC Website

https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/index.html

#### Pfizer-BioNTech COVID-19 Vaccine



#### General Information:

Vaccine: Pfizer-BioNTech COVID-19 Vaccine Diluent: 0.9% sodium chloride (normal saline, preservative-free)

## Vaccine MUST be mixed with diluent before administration.

Multidose vial: Up to 6 doses per vial Dosage: 0.3 mL

#### Age Indications:

16 years of age and older

#### Schedule:

2-dose series separated by 21 days) A series started with COVID-19 vaccine (Pfizer) should be completed with

#### Administer:

this product.

Intramuscular (IM) injection in the deltoid muscle

# **POLL**Which vaccine did YOU get?





## Participant Question:

Do we need to buy a separate refrigerator, or will the equipment be provided as well for storage?



# Storage & Handling of the MODERNA COVID-19 Vaccine

**Machrina Leach** 

-----





## Moderna Vaccine

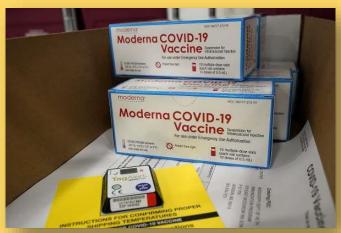
- Multi-Dose Vial containing 10 doses
  - Packaged 100 doses/10 vials per box
  - Minimum order 100 doses
- Stored between -25 and -15 degrees Celsius
  - Can be stored at 2-8 degrees Celsius for up to 30 days
- Ancillary Kits





### Moderna Vaccine - Thaw

- Vaccine may be thawed in the refrigerator or at room temperature.
  - Refrigerator: Between 2°C and 8°C (36°F and 46°F) for 2 hours and 30 minutes
  - Room temperature: Between 15°C and 25°C (59°F and 77°F) for 1 hour
- Vials that have **not been punctured** may be kept between 8°C and 25°C (46°F and 77°F) for **up to** 12 hours.
- Do NOT refreeze thawed vaccine.





# Moderna- Vaccine Preparation and Administration DO NOT SHAKE

- Gently Swirl Vaccine. DO NOT SHAKE.
- Withdraw 0.5 ml-vaccine
- Should **not** be cold to the touch
- Note date and time vial was punctured
  - Must discard after 6 hours
- Intermuscular in the Deltoid
  - 1 mL of 3mL syringe
  - 22-25 gauge needle





### Moderna – Vaccine Schedule

- 2 doses
- Separated by 28 days
- 18 year of age and older





# Moderna – Vaccine Screening



•	Do you have a history of severe allergic
	reaction to any component of the vaccine,
	specifically Polyethylene glycol or PEG?
	Yes □ No □

•	Do you have a history of severe allergic
	reaction to another vaccine or injectable
	medication?

Yes □ No □

**If yes** recommended to observe for 30 minutes.

If you have an immunocompromised condition, are pregnant or breastfeeding, have you had the opportunity to discuss the decision to vaccinate with your healthcare provider and/or are you ready to proceed with vaccination?

Yes □ No □

If Yes, proceed with vaccination.

If No, provide immunosuppression,
pregnancy, lactation fact sheet and let
them determine if they wish to be
immunized.



### Moderna – Vaccine Observation



- Be prepared to manage medical emergencies
- Vaccination providers should observe patients after vaccination to monitor for the occurrence of immediate adverse reactions:
  - Persons with a history of any anaphylaxis: 30 minutes
  - All other persons: 15 minutes





### Moderna COVID-19 Vaccine Info on CDC Website

https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/index.html

#### Moderna COVID-19 Vaccine



#### General Information:

Multidose vial: 10 doses per vial Dosage: 0.5 mL

Do NOT mix with a diluent. Discard vial when there is not enough vaccine to obtain a complete dose. Do NOT combine residual vaccine from multiple vials to obtain a dose.

#### Age Indications:

18 years of age and older

#### Schedule:

2-dose series separated by 28 days A series started with COVID-19 vaccine (Moderna) should be completed with this product.

#### Administer:

Intramuscular (IM) injection in the deltoid muscle

# Storage & Handling Q&A



## Participant Question:

If a patient only received one dose of the vaccine and forgot or didn't come back for the second dose until 3 months later, can we still give the vaccine or do we need to start all over with the dose?



# Participant Question:

Is there a grace period for the second dose? What if we accidentally give the second dose early?



## Participant Question:

I got my first dose, but then tested positive for COVID-19 a few days later. When should I get my second dose?

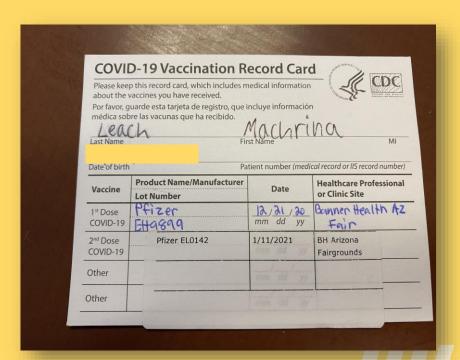


# Top Mistakes



### Immunization Record

- Immunization type
- Lot #





### Wait Time

#### CDC recommends:

- Patients wait 15 minutes in an observation area
- Patients with severe allergies wait
   30 minutes in an observation area



# **Anticipated Demand**

- How to order
- NOT wasting doses



# Scheduling

- Clearly instruct patients to book their appointment
- Expect walk-ins



# Honest Communication with Patients About Immune Responses

What "side effects"



### What to Expect after Getting a COVID-19 Vaccine

Drink plenty of fluids.

Dress lightly.

Accessible version: https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect/after.html

COVID-19 vaccination will help protect you from getting COVID-19. You may have some side effects, which are normal signs that your body is building protection. These side effects may feel like flu and may even affect your ability to do daily activities, but they should go away

#### Common side effects

On the arm where you got the shot:

 Pain Swelling

in a few days.

 Fever Chills

Throughout the rest of your body: Tiredness Headache

#### **Helpful tips**

If you have pain or discomfort, talk to your doctor about taking an over-the-counter medicine, such as ibuprofen or acetaminophen.

To reduce pain and discomfort where you got the shot: To reduce discomfort from fever:

- Apply a clean, cool, wet washcloth over the area.
- Use or exercise your arm.

#### Ask your healthcare provider about getting started with v-safe

Use your smartphone to tell CDC about any side effects after getting the COVID-19 vaccine. You'll also get reminders if you need a second dose

Learn more about v-safe. www.cdc.gov/vsafe

#### When to call the doctor

In most cases, discomfort from fever or pain is normal. Contact your doctor or healthcare provider:

- If the redness or tenderness where you got the shot increases after 24 hours
- If your side effects are worrying you or do not seem to be going away after a few days

- Side effects may feel like flu and even affect your ability to do daily activities, but they should go away in a few days. With most COVID-19 vaccines, you will need 2 shots in order for them to work. Get the second shot even if you have side effects after the first one, unless a vaccination It takes time for your body to build protection after any vaccination. COVID-19 vaccines that require 2 drots may not protect you until a week or two after your second shot.
- It's important for everyone to continue using all the tools available to help stop this pandemic as we learn more about how COVID-19 vaccines work in real-world in a important or everyone to container using an time toom evanable to neep stup on a parameter, as we norm more accust now turner—o securing work in read-conditions. Gover your mouth and nose with a mask when around others, stay at least 6 feet away from others, would crowde, and weak your hands often.

### HEALTHCARE PROVIDER, PLEASE FILL IN THE INFORMATION BELOW:

If your temperature is \_\_\_\_\*F or \_\_\_\_\*C or higher or if you have questions, call your healthcare provider.

Tell your healthcare provider about: Healthcare provider phone number:

Medication (if needed):

\_\_hours as needed. (type and dose or amount)



cdc.gov/coronavirus

### Insurance Status

- Medicare # or SSN
- Uninsured Driver's License or SSN
- Private insurance information



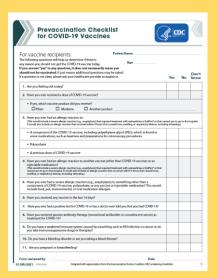
# Q&A

-----



ADHS COVID-19 Vac Use this form in conjunction with the COVID-19 Vaccines.				LTH SERVICES INVENESS
Patient Information				
Last Name	First Name	Middle Name (optional)		
Mother's Maiden Name (Optional)	Date	Date of Birth (MM/DD/YYYY) Gender		
Address	Apartment Number	City	State	Zip
○ No address available				
		Ph	one Number	
Insurance Information				
Do you have insurance? Yes	No No			
Plan Name	Plan Group ID #	Dian Indi	vidual ID#	
Plan name	Plan Group ID #	Plan Indi	MODEL ID #	
Name of Degree Covered By Disc		Non December	de Bussee No	
Name of Person Covered By Plan		Plan Responsit	ite Person Na	me
Private Insurance Address and Phone F	lumber (If Available)			
ASSIGNMENT OF BENEFITS: I horeby assign to for the administration fee of the COVID-19 vaccin	se nomediad to me. I name to foreco	any insurance or other	third-party bend	fits available all health
Insurance and other third-party payments I rece	ive for services randered to me imm	ediately upon receipt.		
i agree to allow the health care provider to releat the person for whom I am authorized to consent	se information to the Arbona State I	mmunization information sys	tem (ASIIS) to re	cord that I for for
doses of the vaccine.				
I have had a copy of the Emergency Use Authorit I believe I understand the benefits and risks of t				
whom I am authorized to make this request.				
Patient Printed Name	Patient Sign	nature	Dar	te Signed
	Table of the same			
	anniirable) Authorized	Person's Signature	Da	te Signed
Authorized Derson's Drinted Name (if )		rerson's signature	U.S.	ar Jagane 0
Authorized Person's Printed Name (if a				
		or Heo Only		
		er Use Only		
Vaccine Administration Info	rmation for Immuniz	er Use Only	NO.	
		er Use Only	NOC #	
Vaccine Administration Info	rmation for Immuniz	,	NOC H	
Vaccine Administration Info	rmation for Immuniz	er Use Only Route		Site





Links to Resources

- ADH
- <u>Moderna</u>
- <u>CDC</u>
- <u>TAPI</u>
- Pfizer
- Maricopa County

# Recap & Next Steps





### **POLL**

Do you think that you will need another webinar in 4 weeks?





### POLL

Do you need webinars specific to EMS and medics, or do you think webinars for a broader healthcare audience would meet your needs?





