During the July 24th TAPI TIPS Virtual Vaccine Conversation, many of our participants shared their ideas about getting patients into well care exams and improving immunization rates.

Below is a listing of ideas participants shared in the chat feature. The content is copied and pasted directly from the chat feature, so please forgive any typos or spelling errors.

Communicating with patients/parents
We heard on a call that Raising Special Kids was recommending parents call their doc office to find out what steps they're taking now to protect people coming in, and that is helping families feel more comfortable coming in.

My provider tells the parents that they don't want any of the other diseases that we are vaccinating for along with COVID, so if we can protect some diseases it helps

Tell them what steps you have taken during covid to keep your staff and well patients safe

Most people I talk to think they are not allowed to go to doctors offices.

Workflow adjustments
Our office is scheduling all well and vaccines in the AM and sick in the PM. Parents are encouraged to know they won't be near any sick people during their visit.

We have telemed for patients and trying to push it more. Anyone under 2y.o. are needing to come in to be seen.

We have more of the well visit in the morning and in the afternoon we see any that have symptoms. One provider will see the patients with symptoms in one part of the clinic. Patient are brought back through a different door. the other provider is still seeing well patient on the other side of the clinic. Taking temps and asking questions at the door.

our office is putting pt directly into rooms, no waiting in lobby. We are also letting pt know that the rooms are completed.

we do the Zooms and then put in a standing order for the child to just come in for the vaccine. parents feel better about not spending a of time in the office
Our office is scheduling all well and vaccines in the AM and sick in the PM. Parents are encouraged to know they won't be near any sick people during their visit.

we separate our offices, and a lot of parents are happy with that

We try to schedule our pts 8-10am for Well child visits.

we are having Saturday clinics just for WCC with the pediatrician. No COVID testing or sick visits, so parents feel comfortable bringing in their child for immunizations,

We make sure to ensure each patient/parent that we clean before and after every patient. We have also limited preventative visits to the morning and sick patients in the afternoon.

Our patient numbers are also limited to allow for clean up before and after each patient.

We have also designated specific rooms for well visits and those patients enter and exit the office through another door. This seems to work.

our office is putting pt directly into rooms, no waiting in lobby. We are also letting pt know that the rooms are completed

if they have respiratory sx or fever, we don't have them come into the office, we send them to the urgent care

completely sanitized after every pt has left. We are still very busy and doing a lot of WCC.

We are having telemed visits for everyone except children. When children come for appts everyone is screened at the door and given a mask

For more help!
From Shanee Gillman to All panelists: We have fortunately been able to maintain our well numbers and vaccines by implementing new procedures and protocols
From Shanee Gillman to All panelists: If anyone would like to hear more about how we have maintained our well numbers feel free to email me at Shanee.gillman@mvpeds.com

From Jennifer Tinney to Shanee Gillman, All Panelists: can we share your contact info with the whole group?
From Shanee Gillman to All panelists: Of course :)