

## COVID-19 Vaccine TIPS Session 2 Deep Dive into ASIIS

COVID-19 Vaccine TIPS sessions handouts and recordings are posted here: [www.tapi.org](http://www.tapi.org)

Q&A from Session 1 chat is here:

<https://whyimmunize.org/wpcontent/uploads/2021/03/COVID-TIPS-QA-Session-1.pdf>

### ASIIS Helpdesk

AZ State Immunization Information System: patient records and inventory management

Telephone No.: (602) 364-3899 or 1-877-491-5741

E-Mail ASIIS: [ASIISHelpDesk@azdhs.gov](mailto:ASIISHelpDesk@azdhs.gov)

Web: <https://asiis.azdhs.gov/>

Please take a minute to let us know if session 2 was helpful and what topics you'd like to cover in the next sessions: <https://www.surveymonkey.com/r/BFRTTHLY>

Join us next week for: Storage & handling, administration of covid-19 vaccine

### Questions Submitted Prior to Session 2:

**Question:** How will the HRSA COVID vaccines be identified in ASIIS? i.e. the funding source

**Answer:** HRSA is <https://www.hrsa.gov/> vaccines provided directly by the federal government. The current consensus is that they still can report the administration but they don't need to have those doses in their ASIIS inventory. They will not decrement, since there is nothing to decrement from. But they will still post to the patient record. Unfortunately, we don't have the capacity to support all providers assisting them with the non-ASIIS-ordered vaccine supply. Funding source will still be PAN.

\*We are still looking into this on the HRSA side

**Question:** Who can we call about technically issues with ASIIS interface with our EHR?

**Answer:** Maggie - [ASIIS\\_GROUP1@azdhs.gov](mailto:ASIIS_GROUP1@azdhs.gov)

## Session 2 Q&A from Chat

### General Topics

**Question:** How early or late can you give the second dose?

**Answer:**

- Pfizer dose 2 is 21 days after dose 1
- Moderna dose 2 is 28 days after dose 1
- J&J (Janssen) is a 1 dose vaccine

You can give dose 2 later than the minimum intervals without starting the series over. Because of the shortage of vaccine supply, you might have to delay the 2<sup>nd</sup> dose.

**Question:** Our warehouse address or contact has changed, what do we need to do?

**Answer:** Contact ADHS at [ASIIHelpDesk@azdhs.gov](mailto:ASIIHelpDesk@azdhs.gov) and submit a provider Profile Change Form for changes to address and contact info:  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/immunization/vaccines-for-children/forms/provider-contact-address-change-form-vfc.pdf>

**Question:** We have to replace our refrigerator or need a data logger. Who do we contact?

**Answer:** The ADHS Vaccine Program at [ArizonaVFC@azdhs.gov](mailto:ArizonaVFC@azdhs.gov)

**Question:** Can we request vaccines for the portion of our company that is in manufacturing/production per the new AZ guidelines if we only vaccinate eligible individuals?

**Answer:** Contact your county health department to find out what tier they are in and let them know how many eligible individuals you have.

- Maricopa County [covid19vaccine@maricopa.gov](mailto:covid19vaccine@maricopa.gov)
- Pima County [HEOCVaccine@pima.gov](mailto:HEOCVaccine@pima.gov) (include primary contact info and who you will vaccinate)
- Links to other Counties:  
<https://www.azdhs.gov/preparedness/epidemiology-disease-control/index.php#resources-county>

**Question:** How do we go about billing the administration fee?

**Answer:** There are 11 covid-19 vaccine/administration billing codes that are vaccine and dose specific. The full set of codes are in the slides from Session 2 (3/11/2021) and in this billing guide: <https://whyimmunize.org/wp-content/uploads/2021/03/Covid-19-Vaccine-Billing-slides-AZ.pptx>

**Question:** Do you recommend that clinics vaccinate only established patients or is it okay to vaccinate others that are not established?

**Answer:** Please consider opening your clinics to as many community members as you can. You don't have to limit it to patients, and you will be reimbursed by most plans as in-network.

### Reporting daily dose counts

**Question:** Our reconciliation is in 0. Do we need to create a new order on ASIIS for the second doses or just wait for health department to communicate with us?

**Answer:** If you have administered 1st doses and need 2nd doses, contact your county health department and let them know.

**Question:** If we are waiting for delivery of our first shipment of vaccine from the county, when will we receive the link for the daily survey for the state?

**Answer:** The daily survey from the state starts after your vaccine has been delivered. It will be emailed to the vaccine coordinator you list on the onboarding form. Check spam filters if you don't receive anything within a few days.

**Question:** I keep getting an email saying that there are no doses available for my clinic but then also getting an email to report the doses that have been administered. Do I need to report 0 doses given even if we haven't had any distributed to us?

**Answer:** That sounds like it might be an error. If you have not received vaccine, you shouldn't have to report doses. Is anyone else that doesn't have vaccine getting that message? Please let us know.

### Data Loggers:

**Question:** Will we be able to get vaccines prior to receiving the data logger? Is anyone having problems getting data loggers?

**Answer:** So far, you cannot get vaccine unless you have a data logger, but considering the back order, we'll check to see if there are alternatives

**Question:** Do you know if the data track reports should show every recording? Ours logs every 15 minutes and is hundreds of pages long — we can pull shorter overview reports but didn't know which is preferred.

**Answer:** Checking on this answer and will share the update next week. You can also reach out to the email that you send reports to as well: [ArizonaVFC@azdhs.gov](mailto:ArizonaVFC@azdhs.gov)

### Comments Shared

**Comment:** Data Loggers- Control Solutions company is backed up for weeks in regards to obtaining the annual VFC400 recalibrations. They state their workload has doubled since COVID vaccines have been given to various pharmacies and clinics. What do we do?

**Reply:** We purchased our data loggers from Thermaworks. We found that the ThermaData Wifi Vaccine Storage Digital Datalogger met our needs. We have 4 and they work fantastic. <https://www.thermoworks.com/ThermaData-WiFi-Vaccine-Kit>

**Comment:** If you have doses that were shipped to you, they will be listed in ASIIS. You should go into ASIIS and accept the order before you give shots so they decrement.

**Comment:** It is very difficult to do the decrementing and be able to handle everything while trying to reorder and get things up to date.

**Comment:** If you have pediatric offices near you, maybe reach out to them to see if they have ASIIS expert staff that can share tips.

### Using ASIIS

**Question:** Do you recommend adding patients into ASIIS prior to them coming for their vaccine to streamline the process?

**Answer:** ASIIS has a waiting room function that allows you to enter patients beforehand. We'll see if we can get instructions to post. Valentine from ASIIS also recommends using the state's Vaccine Management System (VMS) for large clinics.

**Question:** How do we access the state VMS?

**Answer:** Vaccine Management System (VMS)- Clinician Guide to patient portal and Help Desk 602.542.1000 <https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine/clinician-user-guide.pdf>

**Question:** Is J&J (Janssen) a choice to select when entering manually, since it just came out recently?

**Answer:** As soon as a vaccine is shipped to an office, the order set is available in ASIIS for you to accept. If you get J&J, the order set will populate in ASIIS.

On County order request forms, they may not have J&J as an option yet depending on how the state allocates it. Check with your county.

### ASIIS links from Maggie's slides

- Specific rules for COVID 19 reporting-  
<https://azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine/arizona-hl7-specific-rules-with-covid-19-reporting.pdf>
- Moderna vial lookup-  
<https://www.modernatx.com/covid19vaccine-eua/providers/vial-lookup>
- Janssen expiration date lookup-  
<https://vaxcheck.jnj/>
- ADHS Dose Accountability Log-  
<https://www.azdhs.gov/documents/preparedness/epidemiology-disease->

[control/immunization/vaccines-for-children/forms/arizona-vfc-patient-immunization-log.pdf](#)

- Correcting for negative doses-  
[https://www.azdhs.gov/documents/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/novel-coronavirus/vaccine/correcting-negative-doses-covid-19.pdf](#)
- Instructions for manual data entry if you don't have HL7 interface-  
[https://azdhs.gov/documents/preparedness/epidemiology-disease-control/immunization/job-aids/how-to-search-add-edit-a-patient-record-in-asiis.pdf](#)
- Connect your EHR to ASIIS with HL7 Interface:  
[https://azdhs.gov/documents/preparedness/epidemiology-disease-control/meaningful-use/initial-interest-form.pdf](#)
- Adding more ASIIS Users:
- [https://docs.google.com/forms/d/e/1FAIpQLSekDZRJrSBiv4NWr-w9RxZh9b3r6qSbROC17dutGlcljyufkw/viewform?c=0&w=1](#)

Please request Pandemic Inventory Trainings at: [aipotrain@azdhs.gov](mailto:aipotrain@azdhs.gov)