

Q&A Chats
April 15, 2021
Session 7 Webinar: Vaccinating in the Office

ASIIS

Question: Does anyone use AdvancedMD as an EHR? I used the Survey Monkey Link, but I have yet to hear anything back.

Answer: We didn't see many AdvancedMD users that did the survey, but we will check again and send you any contacts.

Billing/Reporting

Question: Is there a way to know who I report too?

Answer: Report patient records and inventory to ASIIS daily. Report total doses to Vaccine Finder daily. Report total doses to county health department.

Question: We had a client come in for the vaccine. He is only covered under federal emergency services. Do I bill under ASIIS or AHCCCS?

Answer: Bill that claim to AHCCCS or the uninsured HRSA program. Report the patient record to ASIIS, but ASIIS does not bill claims.

Question: How can we bill for the vaccine if our EMR Bear system isn't set up for it?

Answer: Contact your EMR system to see if they will do an update to include the vaccine codes. If not, you might be able to do a short-term contract with a practice management billing system. The other option is to work with a 3rd party biller for these claims. We are working with PracticeMax to help with some of the county clinics.

Vaccine:

Question: We're due to get Moderna on Monday. Our clinic isn't until Friday. Can it be frozen?

Answer: Link to CDC Moderna cold storage summary - <https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/downloads/storage-summary.pdf>. Make sure you unbox it, though, with the cold chain tag...a tag alert.

Question: Where can I find information about the J&J vaccine regarding handling and storage?

Answer: New CDC guidance for J&J vaccine - <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/safety/JJUpdate.html>

CDC storage summary link - <https://www.cdc.gov/vaccines/covid-19/info-by-product/janssen/downloads/janssen-storage-handling-summary.pdf>

Handouts specific to all COVID-19 vaccines:

<https://www.immunize.org/handouts/covid19-vaccines.asp>

Fact sheet for healthcare providers administering vaccine: [ADHS - ASIIS - ASIIS and Provider EHR Interface \(azdhs.gov\)](#)

EUA of the Moderna COVID-19 Vaccine: <https://www.modernatx.com/covid19vaccine-eua/eua-fact-sheet-providers.pdf>

Clinic Setting:

Question: If we are supposed to social distance and keep patients in the office for post monitoring and want to try to just do patients at visits, not mass injecting, how is this possible?

Answer: This will depend on your specific situation. If you don't think that you'll have the space, perhaps you could look into the possibility of finding a nearby office or hallway that is not occupied. You might consider strategically spacing these appointments that will allow for the additional patient flow. Also consider a drive-up clinic in the parking lot.

Question: Can we keep our vaccine clinic just to the parents of our patients?

Answer: Yes! You do not have to allow community members or walk-ins for your clinic. Just make sure you mark the box for closed/private clinics in Vaccine Finder.

Question: If you only take a few vials out of the freezer to the refrigerator, what are you using to protect from room light?

Answer: Cover it with a cardboard box.

Question: What EHR system does Mountain Park Health Center use?

Answer: MPHC is on eClinicalWorks.

Question: We have read the updated (24 pages) EUA but wanted some ideas of what others are using. Is there a source for the printed VSafe info to distribute? We've been photocopying them from a downloaded .pdf.

Answer: TAPI provides free postcards with a QR code and link to the Vsafe app, Patient EUA and what to expect after the shot. You can order the postcards here: <https://whyimmunize.org/free-materials-2/>

Best Practices:

Question: What EHR system does Mountain Park Health Center use?

Answer: MPHC is on eClinicalWorks

Question: Is Mountain Park open to referrals from pediatricians that currently are not vaccinating for COVID-19?

Answer: Yes! MPHC has open clinics for community members.

Question: Have you hired any additional staff to do vaccine clinic tasks, or are you using all regular staff?

Answer: At first we moved staff around that were not as busy in other departments, but we will probably have to start hiring.

Question: Do you have any pediatric clinics that are only injecting their existing patients that we can contact?

Answer: We've posted it on the L1stServ and will let you know if we hear from anyone.

Question: If you offer vaccine to non-established patients, what is your process to schedule and self-check in?

Answer: Worked with eCW to design custom templates for events and online registration.