

COVID-19 Vaccine TIPS! All of the COVID-19 Vaccine TIPS sessions handouts and recordings are posted on the TAPI website: www.tapi.org

Q&A Chats at March 4, 2021 Webinar

ASIIS

Question: If someone is already in ASIIS, do we need to update demographic information (address, phone #, etc.) if we are manually entering data?

Answer: Please try to update demographics on the previous patient ASIIS records, since ASIIS is used to recall patients for their next dose.

Question: For us, funding source PAN is there; the problem that we are having is lot facility.

Answer: Be sure to “accept” the order in ASIIS before you give and report the doses. Once you accept the order the lot facility is populated in ASIIS by CDC/McKesson.

Question: If I set it up as private and it’s zeroed out in the ASIIS inventory, will I still need to correct it?

Answer: If the inventory is zeroed out and each dose is linked to a patient record, you’re all set. Maybe run the inventory reports to make sure. We will be doing a demo of those reports during the March 11th webinar.

Question: If we are doing our patients and their parents (not in EHR system) need the vaccine as well what do we have to do in that case?

Answer: You should be able to set up an "event" in your EMR for the parents. They won't be registered in your EMR as a patient

Response to Answer: Unfortunately not with Athena

Answer: Maybe contact Athena to see if they have a solution for you. Some EHRs have a vaccine clinic module you might be able to use. Or contact your county health department about using the state wide Vaccine Management System for clinics. The VMS will report doses to ASIIS but you will have to pull the data out in order to bill insurance.

Question: What is the required patient information to record In ASIIS if we are administering vaccine during a POD style event, patients are not in our EHR, and we are registered as a VFC clinic? Are birth order, guardian, and mother's maiden name necessary for people over the age of 18? We are not billing for vaccines.

Answer: The CDC is requiring the following information be reported on patient record:

CDC Required Fields for Registration System				CDC Optional	Billing Data Needed
Name*	Recipient ID**	Series Complete y/n	Admin date	Comorbidity y/n	Insurance policy Numbers*
DOB*	Responsible Org**	Vaccination event ID**	CVX*	Missed appt y/n	Insurance verification
Sex*	Administering Provider Suffix	VTckS provider PIN**	Dose number	Serology positive y/n	Admin CPT codes tied to NDC
Address*	Administering Site	Facility Name/ID**	Extract Type**	Vaccination refusal	1 st or 2 nd dose
Race*	Vaccine Expiration	Type facility**	Lot Number		Standing orders provider
Ethnicity*	Administration Route	Facility address w/county**	MVX**		Consent to Bill*

*Provided by patient during registration | **Generated by ASIIS/Linked to Clinic login

Allocation

Question: Why have other physicians gotten the vaccine when I have not? I was one of the first 10 providers to register and have a large persons of color population!

Answer: The sign-up list has been sent to local county health departments for them to allocate vaccine to each office. Contact your local county health department to let them know you are ready for vaccine. <https://www.azdhs.gov/preparedness/epidemiology-disease-control/index.php#resources-county>

Question: I understand that we will be allocated/decremented in ASIIS. Do we have to do anything within Vaccine Finder?

Answer: You have to report patient records to ASIIS and manage inventory. You also report number of doses given per day to your county health department, Vaccine Finder and through an ADHS emailed link.

Question: Will allocation be offered according to your patient base, such as pediatrics seeing patients under 18?

Answer: The county health departments use the patient information you provided as a guide, but if you have capacity to do other tiers, contact your local health department.

Question: Where do we request the allocation on ASIIS? We want to help the community.

Answer: Allocation requests should go to your county first, not through ASIIS. Each county has its own request process. The county health departments have the list of all onboarded providers and will reach out as soon as they have enough allocations to send to offices.

Eligibility

Question: Are we thinking 2022 will be open for kids < 16 yrs of age?

Answer: Some reports are suggesting Fall 2021 for kids. Current clinical trials are already down to age 10

Ordering

Question: Can you clarify the requesting process? Is this the same as creating an order? I don't understand how to know when we're able to order the vaccine.

Answer: Your county health department will allocate doses to you. Once you have received notice from them, you will be able to see the "order set" in ASIIS.

Question: We recently received 100 doses for the second dose. Can we put another order for more first doses?

Answer: Check with your county health department about getting more 1st doses.

Orders - Accepting

Question: How do we accept an order? A tutorial would help.

Answer: We will be doing ASIIS tutorials during the March 11th webinar.

Reporting

Question: Do patients get reported on VFC when they are adults?

Answer: The doses get reported under PAN not VFC. Contact your EHR vendor to make sure your templates have the funding source option PAN

Question: How do you get the public (non-existing patient) in your EHR to transfer to ASIIS?

Answer: Check with your EHR vendor to see how to set up an "event" that records the 1 time visit without adding them as a permanent patient. Those events should be a record that gets sent to ASIIS

Question: What number do I call to sort out my inventory reporting issue?

Answer: Maggie will be doing a demo during the March 11th program. For troubleshooting reach out to the ASIIS Help Desk ASIISHelpDesk@azdhs.gov

Question: Just to clarify something we heard early on...related to Vaccine Finder- we were told only the large POD sites are required to enter them in there. Is this also the case for smaller, private providers?

Answer: You have to give a daily inventory report to vaccine finder but you don't have to list your smaller clinic as a public clinic

Supplies

Question: Do we have to have an EpiPen on hand? How do we get an EpiPen?

Answer: Many county health departments have EpiPens. Reach out to your emergency preparedness contact in your county.

Question: I have to manually enter our inventory. Can you please walk us through entering the inventory? We were assisted the first time and I had the "pandemic" option. The subsequent two entries only allowed the "private" option.

Answer: We will do some additional tutorials during the March 11th program or contact the ASIIS helpdesk ASIISHelpDesk@azdhs.gov.

Question: Will vaccination cards be delivered with our order or where do we have to order?

Answer: A Vaccine Supply Kit is sent at the same time as the vaccine, and it includes the paper record.

Question: Any tips on pre-printed labels?

Answer: Printable labels for each vaccine are on the CDC website:
<https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/index.html>

Vaccination

Question: A week after the 28 days, will patients have to start their vaccine series all over?

Answer: Patients do NOT have to start a series over no matter how long the interval has been between doses. Give them their second dose at any time.